

From: Wayne_Bryant@notes.teradyne.com@inetgw
To: Microsoft ATR
Date: 1/23/02 4:31pm
Subject: Restraint of trade

I live in an area where the only high-speed Internet option is AT&T Broadband. Last night when I called their tech support line to find out why my email stopped working, the support person flatly refused to help me unless I switched email programs from Eudora to Microsoft OutLook.

This is exactly the sort of restraint of trade actions that Microsoft has been coercing other companies into for years. The Justice Department's slap on the wrist will do nothing to change Microsoft's behavior in this regard.

By the way, I found it ominous that when I clicked on the web site link to send this email, rather than starting up my default email program, it tried to start up Microsoft OutLook. I'll leave it to you to sort out the implications.

Sincerely,

Wayne Bryant

cc: Tom Reilly - Massachusetts Attorney General